

# EMERGENCY SUPPORT AVAILABLE OVER CHRISTMAS PERIOD 2020

Organisation	Contact details	Open Dates/Times	Services Available	Eligibility Criteria
<b>Twenty10</b>	<b>37 Shepherd St, Chippendale</b>  Phone: 8594 9555 Email: <a href="mailto:info@twenty10.org.au">info@twenty10.org.au</a> Website: <a href="http://www.twenty10.org.au">www.twenty10.org.au</a> Facebook: @twenty10incorporatingglcsnsw	Open 18-24 December, Then from 4 January onwards  QLife is open throughout the closure period.  <b>Office hours: 9.30am - 5.00pm</b>	While our client services are closed for most of the period, the QLife telephone and web chat peer support service for LGBTIQ+ people and their communities is open every day from 3pm - midnight. (see below for further information)  Our online program hangOUT will return 13 Jan	LGBTIQ+ folks and their friends, families and communities.  For hangout program: people aged 13-25 (email <a href="mailto:hangout@twenty10.org.au">hangout@twenty10.org.au</a> if you would like to join)
<b>QLife</b>	Phone: 1800 184 527 Webchat: <a href="http://www qlife.org.au">www qlife.org.au</a>	Open Everyday  <b>Office hours: 3.00pm - midnight</b>	Telephone and webchat peer support for LGBTI people	QLife is open to all LGBTIQ+ people in Australia as well as anyone who has questions about LGBTIQ+ communities.
<b>Mission Australia</b>	<b>6 Ayres Grove, Mount Druitt</b>  Phone: 8886 6300	Open 18-24 December, Then from 4 January onwards  <b>Office hours: 9.00am - 4.30pm</b>	Emergency Relief Specialist Homelessness Services for Families Family Mental Health Support for Children Material Aid available for current clients	Families, Children under 18 years of age For Clients residing in the Blacktown LGA
<b>Mt Druitt Family Violence Service</b>	<b>11/13 Mount Street, Mt Druitt</b>  Phone: 8867 4900 Email: <a href="mailto:Family.ViolenceService@facs.nsw.gov.au">Family.ViolenceService@facs.nsw.gov.au</a>	Every day except public holidays  <b>Office hours: 9.00am - 5.00pm</b>	DV crisis Case management Police advocacy Safety assessments Material Aid available for current clients	Domestic and family violence (aged 16 years and over with/out children, female and male victims, in the DFV or left DFV)  Located within Mt Druitt LAC
<b>Stride Safe Space</b>	<b>24 Panorama Parade, Blacktown</b>  Phone: 0402 511 436	Open 18-19 December 23-24 December 6-9 January 13-15 January  <b>Office hours: 3.00pm – 9.00pm</b>	Suicide prevention Support in psychological distress	16+, no referral or appointment needed
<b>CatholicCare Western Sydney and the Blue Mountains</b>	<b>Various locations</b>  Phone: 8843 2500 Email: <a href="mailto:enquiries@ccss.org.au">enquiries@ccss.org.au</a>	Open 18-24 December, Then from 4 January onwards  <b>Office hours: 8.30am – 8.00pm</b>	Family and Relationship Counselling Gambling Counselling Financial Counselling NDIS Homecare NDIS Plan Management	All welcome  We cover from Parramatta, Western Sydney and the Blue Mountains
<b>Lisa Harnum Foundation</b>	<b>PO Box 329 Round Corner NSW 2158</b>  Phone: 1300 732 848	Not closing  <b>Office hours: 9.00am - 5.00pm</b>	Domestic Violence Provider	Can provide support & Information  Hills & Ryde LGA's

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<b>Stepping Stones (via Parramatta Baptist Church)</b>	Prince Alfred Park, Parramatta Email: <a href="mailto:ken@parramatabaptist.com">ken@parramatabaptist.com</a>	Sunday lunch <b>Open hours: 12.15 – 1.00pm</b>	Sunday lunch service Simple takeaway	
<b>Parramatta Women's Shelter</b>	<b>Address Confidential</b> Email: <a href="mailto:manager@parrawomensshelter.org.au">manager@parrawomensshelter.org.au</a>	Open all days except public holidays <b>Office hours: 8.30am – 8.00pm</b>	Crisis accommodation	Large families, Women with 3 or more children No men
<b>St Vincent de Paul Society</b>	72 Harris Street, Harris Park Phone: 9961 9757	Open Monday - Friday, from 11 January 2021 <b>Office hours: 9.00am - 4.00pm</b>	Food parcels Clothing	Cumberland area Food parcels available
<b>Family Violence Service</b>	11/13 Mount Street Mount Druitt Phone: 8867 4900	Open all days <b>Office hours: 9.00am - 5.00pm</b>	Crisis counselling Court support Crisis support & case management DV & FV education Specialist referrals Community education & consultation	Female & males including same sex relationships, 16yrs and over with or without children, have experienced domestic and/or family violence, are currently experiencing violence or have left the violence  Note: We do not work with perpetrators of violence
<b>Women's Activities and Self Help House (WASH House)</b>	Lot 5, Kelly Close Mount Druitt 9am to 4pm Phone: 9677 1962 Email: <a href="mailto:admin@washhouse.org.au">admin@washhouse.org.au</a>	Open 18 December 21-23 December 4-8 January 11-15 January <b>Office hours: 9.00am - 4.00pm</b>	Information Referral Casework SHLV and counselling	Client must identify as female and living within Blacktown LGA
<b>Pathways Community</b>	Cnr Dunmore St and Pendle Way, Pendle Hill Phone: 96367400 Email: <a href="mailto:office@pathwayscommunity.org.au">office@pathwayscommunity.org.au</a>	23 December, 6 January and 13 January by appointment <b>Office hours: 12.00pm - 2.00pm</b>	Food Parcels Food Vouchers	For Food Vouchers need to supply ID, Bank statement or Centrelink statement  Geographic area - Parramatta, Blacktown and Cumberland

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<b>Dundas Area Neighbourhood Centre Inc.</b>	<b>PO Box 3059, Dundas</b> Phone: 9684 4250 Email: <a href="mailto:info@danc.org.au">info@danc.org.au</a>	Open 11-15 January 2021 <b>Office hours: 9.30am – 4.30pm</b>	Referrals Emergency Food parcels Activities at the centre	People living in Telopea, Ermington, Rydalmere, Dundas and Dundas Valley who are disadvantaged  Emergency food parcels
<b>Salvation Army Youthlink Reconnect</b>	<b>Shop 3, 254 Beames Avenue, Mount Druitt</b> Phone: 9832 3934  Kym Bilokin – Coordinator – 0400 321 237 – <a href="mailto:kym.bilokin@salvationarmy.org.au">kym.bilokin@salvationarmy.org.au</a>  Chantelle McDonald Scales – Aboriginal and Torres Strait Islander Youth and Family Case Worker – 0419 103 627 – <a href="mailto:chantelle.mcdonaldscales@salvationarmy.org.au">chantelle.mcdonaldscales@salvationarmy.org.au</a>  Christopher Healey – 0439 017 368 – <a href="mailto:Christopher.healey@salvationarmy.org.au">Christopher.healey@salvationarmy.org.au</a> -	Open every day except Christmas Day and New Year's Day <b>Office hours: 9.00am - 5.00pm</b>	We offer counselling, family mediation, practical assistance, case work and referrals to other services	For ages 12-18 who live, work or go to school in the Blacktown LGA
<b>ICSA Indian (Sub Cont) Crisis Support Agency</b>	<a href="mailto:info@icsa.net.au">info@icsa.net.au</a> <a href="http://www.icsa.net.au">www.icsa.net.au</a>	Contact via email	Case management, Cultural assessment, Language assessment / language service, Migration support, Counselling, Advocacy, Client assessment, Mental health, Document drafting, Buddy services, DV	